

The Novotel Goa Shrem Hotel provides enhanced guest safety and reliability.

Axis network camera installation ensures more safety and security for hotel guests.



Organization:
Novotel Goa Shrem Hotel

Location:
Goa, India

Industry segment:
Hotels/Restaurants/
Tourism

Application:
Safety and security,
anti-theft surveillance,
situational awareness

Axis partner:
Unicom Infotel Pvt. Ltd.

Mission

The Novotel Goa Shrem Hotel, part of the Accor Hotels has built its reputation of excellent service with a five star experience. Located just off the bustling and energetic main street of Candolim in North Goa, the property has modern amenities to meet the varied demands of its guests. Spread over 2800 square feet, the Novotel Goa Shrem, was looking for an effective surveillance of the entire property with 149 keys.

The customer was looking for an intelligent video surveillance solution to efficiently monitor hotel premises and provide an infrastructure to boost staff productivity and improve resource management. The only way to achieve this was through the deployment of an advanced security system supported by cutting-edge products.

Solution

The hotel deployed varied models of Axis cameras which includes a mix of both indoor and outdoor cameras (AXIS P1354-E, AXIS M3045-V, and AXIS P1405-E).

These cameras are installed at different locations; including corridors, lobby, parking, elevators main entrance and exits, restaurants, bars and pantry. They have also been installed in utility areas such as material movement locations, electrical panel rooms and DG power rooms for monitoring.

Result

The installation of the Axis surveillance system in the Novotel Goa Shrem Hotel property have simplified the security coordination, ensuring safety and security of guests which was the primary concern from the management team of the Novotel Goa Shrem Hotel. The successful network recording and storage provision has brought down the necessity of staff dependency; thereby increasing efficiency while cutting costs.

“For our property of Novotel Goa Shrem Hotel with large numbers of visitors, resident guests and employees, a proper security and surveillance monitoring was mandatory to ensure smooth functioning. Since implementing the Axis solutions, we have been able to respond faster and our staff is spending far less time on fixing system issues with an increased performance. Remote monitoring of the premises, including utility areas, has ensured that our senior management is also able to study the operations and ensure world class services.”

Mr. Amar Tekchandaney, Director, Novotel Goa Shrem Hotel.

Smart monitoring

The Novotel Goa Shrem Hotel project uses high resolution cameras to constantly monitor the hotel and its surrounding. The hotel has been able to provide security through discrete monitoring, without affecting the aesthetics or the quality of customer services for the guests. In addition, the network recording and storage provision has brought down the necessity of staff dependency to ensure flawless monitoring.

“We offered Novotel Goa Shrem Hotel a solution of both indoor and outdoor cameras with the ability to monitor all areas of the property and act as an effective security mechanism. These cameras are discreet, thereby ensuring that the client will not have to compromise on the aesthetics or comfort of the guests to ensure safety,” added Jay Thakker, Director, Unicom Infotel Pvt. Ltd.

