

Royal Tera Hotel is building Axis cameras into its architecture. Providing discreet and effective video surveillance for the staff and clients of the new Noumea hotel.



Organization:
Hôtel Royal Tera

Location:
Noumea, New Caledonia

Industry segment:
Hotel and Tourism

Application:
Hotel safety and security

Axis partners:
Indeo, Camtrace

Mission

The capital of New Caledonia, Noumea, has strong economic and cultural activities, and is becoming more and more of a tourist town. Since its construction, the new Royal Tera Hotel has chosen cameras that contribute to smooth operations and tranquility at the hotel without sacrificing aesthetics.

Solution

The Royal Tera Hotel had issued a call for tenders for the computer/safety equipment for its building. The Indeo company immediately stood out, proposing a digital solution adapted to the newly constructed infrastructure. In addition, there is the discretion and ease of installing the Axis network cameras: AXIS M3011 and AXIS M3203 models won over the hotel manager, as well as the architects. Today, more than 40 cameras are strategically installed throughout the 7 floors of the establishment.

Result

Six months after the hotel opened, the video surveillance system has been effective and the client is both autonomous and satisfied; in fact, the manager and the operator have access to the images and can consult them on a daily basis if there is an incident and they can verify an intrusion remotely, or even just to ensure proper housekeeping.

"We are completely satisfied with the use of this video surveillance system because it's a true management tool for everyday use. As an example, if there is an alarm at an exit, I can quickly consult the camera images in the area concerned to get a grip on the situation and decide on a course of action. Today, this is really high quality equipment and it assists the team with its job."

Patrick Burose, head of maintenance, Royal Tera Hotel.

Modern, discreet and effective video equipment

Recently opened, the Royal Tera Hotel in Noumea strives to be a modern establishment and is thus outfitted with the latest technology to guarantee high quality service to its clients, opting for IP-based video and cameras from Axis Communications. After the call for tenders and the selection of Indeo, selected in particular for its IT skills and knowledge, but also for its mastery of Ethernet technology that allows it to meet the specifications of the job and to carry out this project.

It was based on the advice of Indeo that the Royal Tera Hotel selected an IP-based video solution. The recommended equipment included the Axis network cameras and the CamTrace video management solution. In only 2 days, about forty cameras were installed: about thirty AXIS M3011 Network Cameras on the floors, in the bars and in the restaurant for a general overview of activities. It is an ultra-compact model with an innovative design, which can be quickly attached to suspended ceilings and it blends in with the decor to ensure discreet surveillance.

"The staff was impressed by both the aesthetic appearance of these cameras; they don't clash with the hotel decor, and by their performance because they provide high resolution images for immediate intrusion verification," said Yann Urbes, who is overseeing this project for Indeo.

About a dozen AXIS M3203 Network Cameras were installed at the hotel entrances, its reception, the loading docks and even in the maintenance corridors. The cameras is distinguished by a size that is compact, discreet and robust all at the same time, perfectly integrated into this type of environment.

"The rollout was achieved rapidly thanks to the simple hardware configuration and the tools that Axis makes available to professionals to assist them during installation," Yann Urbes.

Today, the manager and operator of the Royal Tera Hotel have access to these images and can consult them on a daily basis. Given the large size of the hotel, an extension may be planned for the future.

Integration partner: Indeo (www.indeo.nc)

Indeo is based in New Caledonia. An IT company whose two primary activities are now the implementation of IP video surveillance solutions, as well as the installation of WiFi networks.

ADP partner: Camtrace (www.camtrace.com)

CamTrace is a company based in the Paris region. Its video surveillance server is accessible from any browser via LAN or the Internet. It supports the new generation of IP cameras and is capable of handling large image volumes without paralyzing the corporate network.

Hôtel Royal Tera (www.tera-hotels-resorts.com/hotel,royal)

Located in the Anse Vata Bay, a mecca for tourism in Noumea, the Royal Tera Hotel combines modern comfort and relaxation in an exceptional environment, welcoming both business travelers and tourists.

